

PERFORMANCE GUARANTEE FOR ENERVEX MODULATING EXHAUST AND AIR SUPPLY SYSTEMS

ENERVEX provides a **performance guarantee** for the following products/systems: CASV (RSV), CASI (TDF), MCAS (SFTA/BEFX), under the following conditions:

- The guarantee applies **only** when all quoted ENERVEX equipment is used.
- No system components may be substituted with parts from other manufacturers.

Guarantee Terms

1. **Draft Performance**
 - The CASV system is guaranteed to maintain a stable draft for the boiler(s), measured 6–12 inches above the boiler outlet, within the boiler manufacturer's specified limits.
 - Minor, brief fluctuations outside these limits are acceptable if they do not negatively impact overall system operation.
2. **System Design & Installation**
 - The venting layout and sizing must be designed or approved by ENERVEX.
 - Installation must strictly follow the ENERVEX-provided drawings and calculations.
 - The system must be commissioned by an ENERVEX Factory Representative, at the owner's expense.
3. **Code Compliance**
 - The entire installation must meet all applicable mechanical codes.
 - Proper venting materials must be used.
4. **Exclusions – Boiler/Heater Commissioning**
 - This guarantee does not cover boilers or water heaters.
 - Burner or control equipment issues are excluded.
5. **Exclusions – External Equipment & Conditions**
 - ENERVEX is not responsible for excessive fouling in existing equipment.
 - If performance issues are caused by equipment or components not designed or approved by ENERVEX, the guarantee does not apply.
 - This includes insufficient air supply to the mechanical room.
6. **ENERVEX Responsibility**
 - If the system fails to perform as specified, ENERVEX will correct the issue free of charge.
 - ENERVEX will cover material and labor costs (at agreed labor rates) up to a maximum liability of **\$10,000**.
7. **Owner Responsibility for Non-System Issues**
 - If ENERVEX initially accepts responsibility but later proves the issue is unrelated to the designed system, the owner (or representative) must reimburse all related costs, including materials, shipping, labor, and travel.
8. **Duration of Guarantee**
 - The performance guarantee expires **three (3) months after commissioning**, provided the system is operating to specifications.
 - After this period, the system is covered only by ENERVEX's standard product warranty.

Additional Provisions

- ENERVEX is not liable for incidental or consequential damages, or for damage caused by misuse, improper installation, or inadequate maintenance.
- Any operational issue during the first three months must be reported to ENERVEX or an authorized representative **before** attempting any repairs that may require reimbursement.

Contact for Support:

ENERVEX Engineering Department
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